



JESTO JAMES

WARRANTY MANAGER & IDT

+91.9846135362

jesttojames@gmail.com

WORK EXPERIENCE

6 Years

AGE

26

To challenge the objective that comes in front of me using my level best and my skills that offers professional growth while being resourceful, innovative and flexible.

ABOUT ME



Education

Diploma in mechanical engineering
Government Polytechnic, Kalamassery

Graduated, July 2011
Marks 64%

10
St: Aloysius High School North Paravoor
STAT Board
Kerala

Graduated, July 2008
Marks 81%



Skills

- Driving
- Cricket
- Football



Work Experience

WARRANTY ADMIN

TATA MOTORS (POPULAR MEGA MOTORS)
KERALA ERNAKULAM

Initiates ascertains automotive problems and services by listening to customer's description of symptoms; clarifying description of problems; conducting inspections; taking test drives; checking vehicle maintenance records; examining service schedules. Verifies warranty and service contract coverage by examining records and papers; explaining provisions and exclusions. Prepares repair orders (RO) by describing symptoms, problems, and causes discovered, as well as repairs and services required; obtaining approval signatures; entering RO into service database system. Maintains automotive records by recording problems and corrective actions planned.

WARRANTY CLAIM MANAGER

VINAYAK CARS PVT LTD
BANGALORE – 2 YEAR

- JOB ROLLS.
- Elsa pro operation , Dms operating , Job card billing, Diss operating, VAS Scanning & Diagnosing

WARRANTY CLAIM MANAGER & IDT

PREMIER HONDA
KOTTYAM KERALA

- JOB ROLLS.**
- D-light operation
- HTR operation
- HDS Scanning & Diagnosing
- TECH Training
- I - Workshop operation
- Smart operation
- IDFSC operation
- Tech-line operation
- Maris/2
- I-training operation
- G-tech operation
- Business flow auditing
- Warranty Auditing
- Job card auditing



Computer Proficiency

- Word 2010
- Excel 2010
- Power Point 2010



Languages

- Hindi
- English
- Kannada
- Malayalam
- Tamil



Personal Details

Father's Name: Mr. JAMES
Birthday: NOV -9-1992
Gender: Male

Marital Status: Single
Nationality: Indian

Mob – 9846135362

Declaration

I, Jestojames, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

JESTO JAMES

HONDA

Congratulations

Mr. / Ms. JESTO JAMES

of *M/s* PREMIER HONDA - KOTTAYAM

for successful completion of module name

Lane Watch Aiming Procedure

Date of module completion: 29-03-2019

HONDA

Congratulations

Mr. / Ms. JESTO JAMES

of *M/s* PREMIER HONDA - KOTTAYAM

for successful completion of module name
Civic-2019-GR

Date of module completion: 11-03-2019

HONDA

Certificate of Achievement

This is to certify that

JESTO JAMES

M/s PREMIER HONDA - KOTTAYAM

has successfully completed
the following seminar organised by

Honda Cars India Ltd.

Course : HITS

Duration : 09-04-2019 09 04 2019

Grade :

Valid upto: 08 04 2021


Instructor


Training & Education Manager

Certificate of Excellence

GOVT. POLYTECHNIC COLLEGE
KALAMASSERY

INDUSTRY INSTITUTE PARTNERSHIP CELL, GOVERNMENT OF INDIA
RECOGNIZED BY AICTE

KALAMASSERY (P.O.), ERNAKULAM - 683104. PH: 0484 - 2555360

In Association with



KERALA SMALL INDUSTRIES DEVELOPMENT CORPORATION LTD.

(An Undertaking of Govt. of Kerala)

This is to certify that Mr./Ms. **JESTO JAMES**
has successfully completed **Professional Diploma in Mechanical Engineering &
AutoCAD**
conducted by the Industry Institute Partnership Cell,
Govt. Polytechnic College, Kalamassery, Ernakulam in association with **KERALA
SIDCO (An Undertaking of Govt. of Kerala)** and having passed the final
examination held in **March, 2011** He/She is placed in
the **C** Grade with **64%** of marks.


Principal
(Govt. Polytechnic College, Kalamassery)




Head IT&TC Division

Date: **26.03.2011**

(Grade Scale : S: 85% and above, A: 75% - 84%, B: 65% - 74%, C: 55% - 64%, D: 31% - 54%, E: 50%)
Verify this certificate at <http://www.verifyaldcoinc.com>

HONDA

Certificate of Achievement

This is to certify that

Mr. Jesto James

M/s. Premier Honda, Kottayam

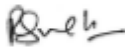
has successfully completed

the following seminar organised by

Honda Cars India Ltd.

Course : Honda In Dealer Training Seminar

Duration : 19th ~ 23rd February 2018



Instructor



Training & Education Manager