# **RESUME**

Name: Ansa. M

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#### ADDRESS FOR COMMUNICATION

D/o Mr.M.Michel

Thinavilayil House,

Kanamala P O,

Arattukayam,

Kottayam Dist – 686510.

### **CAREER OBJECTIVE**

Intent to build a society with hi-tech environment with Committed & dedicated people, which will help me to explore myself fully realize my Potential willing to work as a key player in challenging & creative environment.

#### **EDUCATION**

SL.NO	QUALIFICATION	YEAR OF PASSING	INSTITUTION	TOTAL MARKS
1	B.A. English Literature	Pursuing	M.G. UNIVERSITY	Doing 2nd yr (pursuing)
2	Diploma In Airline and Airport Management	2009	Aerospace	79%
3	HSS	2008	C.K.M.H.S.S. Koruthodu	76%
4	SSLC	2006	Santhom High School	85%

		Knamala	

#### **EXPERIENCE:**

**Organization**: The Cali cut International Airport

**Period** : 06/04/2009 to 05/05/2009

**Position** : Customer care Executive

**Organization**: The Hyderabad International Airport

**Period**: 1 year

**Position** : Customer care Executive

**Organization**: ALLSEC TECHNOLOGIES

**Designation**: Customer care Executive

**Period** :1 Year

**Organization: SERCO PVT.LTD** 

**Designation**: Customer care esclatation Executive

**Period** :1 Year

## PERSONAL ATTRIBUTES

- 1 Ability to acquire knowledge at fast rate.
- 2 Flexible and Hardworking Nature.
- 3 Discipline and Dedication at Work.
- 4 Problem Solver and Solution Seeker.

## PERSONAL PROFILE

5 Name : ANSA.M

6 Father's Name : MICHEL.M

7 Date of Birth : 10.12.1990

8 Sex : FEMALE

9 Nationality : Indian

10 Marital status : Unmarried

11 Languages Known : Tamil, English, Malayalam, Telugu

## **Declaration**

I hereby declare that the above mentioned details are true to my best of knowledge.

[ANSA.M]