JITHESH T P 33/3489, "JITHU", NEAR SUCCESS CLUB PUTHUVAYAL NILAM, CHEVARAMBALAM P.O CALICUT – 673017 Mobile: +91- 8129433899 E-mail: jitheshtp85@gmail.com



# **OBJECTIVE:**

To secure a challenging position where I can have a chance to think and work with maximum potential towards improving relation between technology and environment and enhancing my professional skills with learning and experience for career growth.

#### **EMPLOYMENT HISTORY:**

$\triangleright$	CUSTOMER RELATION MANAGER		
	ERAM MOTORS PVT LTD, CALICUT, MARCH 2018 TO PRESENT		
$\triangleright$	CUSTOMER CARE MANAGER		
	CARINO MOTORS, CALICUT, OCTOBER 2017 TO FEBRUARY 2018		
$\triangleright$	CUSTOMER RELATION MANAGER		

- CUSTOMER RELATION MANAGER POPULAR HYUNDAI, CALICUT, DECEMBER 2014 TO SEPTEMBER 2017
- WARRANTY ADMINISTRATOR POPULAR HYUNDAI, CALICUT, DECEMBER 2013 TO NOVEMBER 2014
- WARRANTY IN CHARGE APCO TATA, CALICUT, SEPTEMBER 2008 TO NOVEMBER 2013
- SUPERVISOR TRAINEE APCO TATA, CALICUT, SEPTEMBER 2007 TO OCTOBER 2008
- CNC OPERATOR & PROGRAMMER TRAINEE HINDUSTAN MOULDS & DIES, HOSUR, TAMIL NADU, JULY2006 TO JULY 2007

# **BASIC ACADEMIC CREDENTIALS:**

Course	Institution	Board/University	Year	Percentage
DIPLOMA (MECHANICAL ENGINEERING)	KGPTC, CALICUT, KERALA	Dept. of Technical Education	2003-2006	60%
PLUS TWO	Govt. Model Higher Secondary School Calicut	Dept. of Higher Secondary Examinations (Kerala state)	2001-2003	51%
SSLC	Savio HSS Devagiri Medical College Calicut	Kerala state board	2001	64%

#### **TRAININGS ATTENDED**

- CRM TRAINING FROM MAHINDRA&MAHINDRA LTD., KOCHIN
- CCM LEVEL 1 TRAINING FROM HYUNDAI MOTORS INDIA LTD. & PLANT VISIT, CHENNAI
- HYUNDAI PREMIUM ASSURANCE PROGRAM (HPAP) TRAINING, HMIL SRO3 KOCHIN
- TEAM LEADER/SUPERVISORY TRAINING , HTTA ERAMALLUR

QIR & HYUNDAI WARRANTY TRAINING, HMIL SRO3 KOCHIN

WARRANTY & FSB DOCUMENTATION ALL MODELS, TATA MOTORS LTD & PLANT VISIT, PUNE

POWER AND VARIABLE STEERING, TATA MOTORS LTD, NAMAKKAL

ACE MAINTENANCE AND REPAIR, TATA MOTORS LTD, NAMAKKAL

## **IT PROFICIENCY:**

- Languages
- : C , C++, MS OFFICE
- Model designing : AUTO CAD, AUTODESK INVENTOR PROFESSIONAL
- Operating Systems : Windows 98/2000/XP/VISTA/7/8/8.1, DOS, Android

#### **INTERPERSONAL SKILL:**

- Ability to rapidly build relationship and set up trust.
- Ability to cope up with different situations.
- Ability to handle situations technically and tactically.

#### **PERSONAL DETAILS:**

Father's Name	: GOPALAKRISHNAN T P
Date of Birth	: 31ST MAY 1985
Nationality	: Indian
Religion	: Hindu
Marital Status	: Single
Language Known	: English, Malayalam, Hindi & Tamil
Interest & Hobbies	: Web surfing, Watching movies, Driving, Travelling.

## **DECLARATION:**

I do hereby declare that the above information is true to the best of my knowledge.

Place : CALICUT Date : 22.09.2018 (Sd/-) JITHESH T P